

<b>CovLearn Primary Contacts*</b>			
<b>HealthStream Learning Center (HLC) Administrators</b>			
<b>Facility/Department</b>	<b>Name</b>	<b>Phone</b>	<b>Email</b>
<b>CovLearn/HealthStream Technical Oversight</b>			
All Facilities	Penny Anderson	374-5409	padkins4@CovHlth.com
<b>Acute Care Centers</b>			
Fort Loudoun Medical Center	Yvonne Collier	271-6522	ycollier@covhlth.com
Fort Sanders Regional Medical Center	Kim Cox	541-2968	kcox1@covhlth.com
LeConte Medical Center	Wanda Large	446-7526	wlarge@covhlth.com
Methodist Medical Center	Leigh Curry	835-5259	cfox4@covhlth.com
Morristown-Hamblen Healthcare System	Nova Bowers	492-6354	nbowers@CovHlth.com
Parkwest Medical Center	Pam Sparks	373-1464	psparks@CovHlth.com
	Sharon Monday	373-1016	smonday@covhlth.com
Roane Medical Center	Gwen Hill	316-3175	ghill2@covhlth.com
Thompson Cancer Survival Center & TOG	Deloris Wittenbarger	541-1764	dwittenb@covhlth.com
<b>Clinical Organizations</b>			
HomeCare	Vanessa Massey	374-0654	vmassey@covhlth.com
Peninsula, A Division of Parkwest Medical Center	Myron Abeyta	970-1808	mabeyta@CovHlth.com
<b>Corporate Organizations</b>			
Coding, HIA, HIM, and Transcription	Ann Michalowski	374-5280	amichalo@covhlth.com
Covenant Medical Management	Justin Gann	374-5106	jpgann@covhlth.com
	Tammy Oley	374-5120	toley@covhlth.com
Covenant Staffing Services	Joe Roberts	374-8104	jrober14@covhlth.com
Fortress and Fort Sanders West	Karen Copeland	531-5446	kcopelan@covhlth.com
Finance	Angie Cooper	374-6847	ABirdwel@CovHlth.com
ICD-10	Scott Smiser	374-4792	ssmiser@CovHlth.com
Integrity Office, Internal Audit, and Topside	Tiffany Thornton	374-8010	tinman1@covhlth.com
	Judy Hargis	374-4729	jhargis@covhlth.com
IT - Clinical Informatics Educators (CIE)	Trey Meadows	374-4719	tmeadows@covhlth.com
	Beth Cruz	374-4612	bcruz@CovHlth.com
IT - Support Analysts	Darlene Boles	374-4505	dboles@covhlth.com
KBOS and CAM	Christa Arwood	374-3133	carwood@covhlth.com
Learning & Leadership Development (LLD)	Cassandra Stewart	374-8117	cstewar5@CovHlth.com
	Penny Anderson	374-5409	padkins4@CovHlth.com
Security	TBA	TBA	TBA
Supply Chain Management	Denise Quillen	374-6925	dquille1@covhlth.com
<b>HealthStream Competency Center (HCC) Administrators</b>			
Clinical Practice Specialists (CPS)	Jan Patterson	374-8129	jpatter4@CovHlth.com
	John Jorgensen	374-8130	JJorgens@CovHlth.com
	Sue Leaver	374-8128	sleaver@CovHlth.com
	Vickie Fraser	374-8131	vfraser@CovHlth.com
HCC OB Competencies	Kimberly Walls	374-8105	kwalls@CovHlth.com

\*Contact your closest Admin first! All Admins listed have advanced access and training using the CovLearn system. Departmental and Facility Admins will escalate your issue to LLD or CovLearn technical oversight as needed. The Covenant Health Help Desk may route issues directly to the technical oversight contact as needed.